

Ambrose Avenue PPG

Minutes of February 12, 2018, meeting

Present Roly Buss (chair), Ray Hardisty (secretary), Linda Meredith, Clive Swift, Irene Swift, Mavis Knight, Gwen Standen. Pam Robertson and Elaine Hippisley

2 Apologies: Andrea Anderson, Marilyn Rivett, Terry Smith and Marita Ling,

3 Minutes: The record of the meeting on January 8 was agreed, after one figure was amended, as a true record.

4 Practice Report: Elaine reported:

a) Some patients had queried the strains included in the flu jabs they had received. Checks had been made and the practice's patients were protected against the main strains circulating.

b) Dr Max Hickman had returned after illness.

c) A full time reception co-ordinator was due to start in March and every effort was being made to bring staffing levels up to strength. Newcomers were all receiving training.

d) Blood test results can be obtained on line by patients.

e) Software changes were being made to allow admin staff to access patient test results.

f) She had checked the current practice attitude towards diabetes blood sugar monitoring as new style procedures had been approved for use by the NHS. The North East Essex CCG had decided not to fund it and Ray was asked to raise the issue at the North East Essex Health Forum.

g) All the practice's training procedures were being reviewed against current needs.

6 PPG Membership: Ray reported:

Active 17, Reserve 13, Supporters 262. Total 292. No change

7 Newsletter:

Ray said the next Newsletter would be a reminder about the special speaks arranged for the PPG AGM.

8 AGM 2018

The next meeting is the AGM at Tollgate Surgery starting at 6.30pm in the waiting area. Speakers from ACE and Oaks Hospital would now be joined by an updates of the Colchester-Ipswich hospitals merger.

9 Suggestion boxes

Ambrose Appoint difficulties.

Tollgate Mum requesting easier access to deal with children. (This is already available and patient education needed).

Disappointment that the practice no longer fits coils. (No longer funded and if it was, a specialist was needed).

Request for all patients and visitors to be provided with protective masks to wear. (PPG members thought this was unnecessary)

Reminder that practice plants need watering. (Staff to be reminded but members felt that volunteers could be sought to do the task)

10 Outreach.

The next date was Monday February 26 which members were unable to commit to.

11 North East Essex Health Forum.

- a) The agenda for the February Local Health Matters public meeting was tabled.
- b) Members noted the forthcoming forum elections and call for candidates.

12 Newsbreaks

Ray tabled details of press releases from the NEECCG and CHUFT available from him if members wanted.

13 Any other Business:

- a) A member raised th issue of practice delivery vans parking on double yellow lines for ease of access to the building.
- b) Pam asked whether the paintings at Ambrose surgery could be reviewed as she felt they could be more pleasant and uplifting.

14 Outcomes

- a) The decision to request the North East Essex Health Forum to take up the issue of diabetes funding with the NEECCG.

b) Ongoing training of reception staff.

c) Positive news about the flu vaccine strains covered.

d) The suggestion that volunteers could be sought to water plants at Tollgate surgery.

16 Next meeting

AGM on Monday March 12 at 6.30pm at Tollgate surgery

Next PPG on Monday April 9 at 6pm at Tollgate surgery.