

Ambrose Avenue PPG

Minutes of April 12, 2021, meeting

1 Present: Roly Buss (chair), Ray Hardisty (secretary), Kevin Starling, Val White, Marilyn Rivett, Trevor Ireland, Carrie Ransom, Carol and Robert Brand and Rose Skingsley

2 Apologies: Mary Russell, Pam Robertson and Keith Brooks

3 Noted: As mentioned in March, Helen's new role meant she would not be able to attend every PPG meeting but would deal with any matters raised and provide regular Practice Reports and Activity Reports

4 Minutes: Minutes of the March 8, PPG were accepted as a true record

5 Matters arising:

There were none

6 Practice Report:

Phones: We will be amending the answer message within the next week as had several patients state it is too long.

Staff: Helen Mouncher is the new Practice Manager at AAGP

Catherine Stewart is the new Finance Manager at AAGP

Respiratory Nurse: Shelbey Mahon starting on 14th April and working Wednesday, Thursday & Friday

Jody Luckman is leaving the Prescription team on the 16th April & Millie Clements will replace the full time hours from 19th April.

Covid vaccine: Vaccinated 97% of our eligible patients in cohort 1-9

468 left to vaccinate in the practice in total in cohort 1-9

2 housebound left to vaccinate

10 Care Home patients left to vaccinate

1,284 patients have had 2nd vaccine

Patients will be invited either by text or phone call at 10-11 weeks for their 2nd vaccine.

The receptionists cannot arrange vaccinations so patients should not contact practice.

We are not currently inviting Cohort 10- 12 as yet and will wait to be instructed by NHSE.

Moving forward: From April 13, temperatures will not be taken on the door at each surgery but every patient will be screened when making their appointment and social distancing within the practice remains.

Over the next few weeks, we will be looking at how we can open up to offer more online and face to face appointments whilst keeping patients and staff safe.

7 Practice Activity: Members noted the contents of the March report

8 Members' Discussion: Debate on the reports raised queries on;

- What are the criteria for allowing a on-the-day appointment with doctors or others?
- If it is Urgent only - What does this mean?
- When is it likely that normal service will be resumed in the light of the improving covid situation and the high percentage take up of the vaccine

9 Facebook update

Kevin reported the site membership was still growing.

He had noted that views increased when new material was added so he had started posting general information from NHS Choices.

Members felt they would like to see evidence reports and Kevin agreed to print some off to be looked at during the May meeting.

10 Updates on PPG membership: Ray reported no change at 379 . Active (13), Reserve (15) and Supporter 351.

11 Newsletter:

Members noted the March edition had been based solely on the appeal for virtual members to consider joining the active group but so far there had been no response.

Ray was asked to tweak the message and repeat it for the current month.

12 North East Essex Health Forum

Ray updated members

13 Any Other Business

Roly outlined two ideas for speakers and it was agreed he and Ray would liaise over invitations to coming meetings with, hopefully, one at each one.

14 Outcomes

- a) Congratulating Helen and Catherine on their new roles with the practice.
- b) Welcome the continued success of the Practice with vaccine rollouts.
- c) Being grateful for the provision of reports on Practice Activity.

15 Next meeting

Monday, May 10, again on Zoom at 6pm