

Ambrose Avenue PPG

Minutes of 2022 Annual Meeting

March 14, 2022

1 Present Roly Buss (chair), Ray Hardisty (secretary) Kevin Starling, Trevor Ireland, Val White, Rose Skingsley, Keith Brooks, Carrie Ransom, Carol and Robert Brand and Helen Mouncher

2 Apologies: Marilyn Rivett, Mary Russell and Pam Roberston

3 Minutes The record of the 2021 meeting was noted. (It had been approved by members in April 2021 so it could be listed on the web site). There were no matters arising.

4 Report

The year saw the group continue to meet online due to coronavirus restrictions in the wider world and the Practice itself. Regular contact with the Practice was maintained throughout with regular Practice and activity reports together with liaison, as needed, between the Practice Manager and secretary.

Sadly there were no formal meetings in December, January and February, due to the secretary's involvement in both Essex and wider regional vaccination activity.

PPG Developments

Overall membership now stands at 380, following two very difficult years for staff and patients.

The monthly newsletter continued to involve supporter members who continued to feedback views and opinions during the year.

A number of the Practice GPs were welcomed to meetings during the year as well as key staff to explain their roles and take on board patient feedback.

Outreach did not take place due to coronavirus restrictions but PPG members were involved in assisting patients at Practice flu clinics.

Mentoring of the Practice's outward facing Facebook site continued through PPG member Kevin Starling who has provided the PPG with regular reports on activity and ensured a flow of information is available to users.

Positive steps were taken to amend the age bias and ethnic composition of the active group to better reflect the general composition of the practice register.

Members agreed a rare letter be sent to GP partners in November outlining the PPG's continued concerns over lack of access to patients with the surgeries through the telephone system.

5 Elections. Members unanimously re-elected Roly as chair and Ray as secretary.

6 Any other business

There were no extra matters raised.